

Sharing the Journey

"Working Together is the Answer...Compassion Consciousness is the Goal."

Family Assistance
Foundation

VOLUME 22 ISSUE 3

The Official Newsletter of the Family Assistance Foundation

Fall 2022

2022 Member-Partner Meeting, November 8-9, Miami, FL

Evolution of Care: Application of HSR™ to All Impacted by Trauma and Loss



Barbara Poma
Founder, onePULSE
Foundation

onePULSE Foundation: Compassion Consciousness Exemplified Founder, Barbara Poma to present on November 8

The Family Assistance Education and Research Foundation proudly supports Barbara Poma as she turns tragedy into hope and inspiration for a world filled with love and peace. Her dedication to the memory of the 49 men and women who died in the tragic shooting on June 12, 2016, their families and all whose lives were changed in its aftermath exemplifies the commitment to consciousness that we believe is needed by business owners and leaders. Below is more information about the onePulse Foundation established by Barbara and supporters.

The onePULSE Foundation is a 501(c) 3 incorporated by the owner of Pulse nightclub. The Foundation was established to create a sanctuary of hope following the tragic day in American history—Sunday, June 12, 2016—to honor the 49 Angels that were taken, the 68 others who were injured and the countless first responders and healthcare professionals who treated them. This fund is intended to support a memorial that opens hearts, a museum that opens minds, educational programs that open eyes and legacy scholarships that open doors. Contributions from generous individuals, foundations, corporations and government entities directly support all of the National Pulse Memorial & Museum design, construction, land acquisition costs, operations, community education programs, and 49 Legacy Scholarships. This is a defining mission and healing initiative that we hope inspires supporters who share our vision and understand the solemn and sacred responsibility to which this community has been entrusted. Barbara has been recognized on the Orlando Magazine's 50 Most Powerful People in Orlando list for the past two years. Barbara still lives in Orlando, FL and stays in contact with the Pulse staff, the victims' families and survivors through her work in fulfilling the mission of the onePULSE Foundation. Learn even more about Barbara and the [onePULSE Foundation here](#).

Condominium Collapse: Surfside, FL June 24, 2021

Rabbi Joanne Loiben responded to survivors and families of deceased residents of the condominium collapse of Champlain Towers South, June 24, 2021. The collapse of the 12-story beachfront condominium in the Miami suburb of Surfside, Florida caused the deaths of 98 people. One of four rescued survivors died later and approximately eleven others were injured.

Rabbi Loiben will describe how she and other community leaders organized their response and how they dealt with the many challenges faced by the survivors. Foundation team members and guests will be reminded of the universality of basic human needs during a time of shock and suffering, as Rabbi Loiben describes the issues faced by survivors and helpers alike within the days and weeks following the tragedy.

For [more about Rabbi Loiben](#), originally from Chicago, IL read about her impressive educational and leadership background bio.



Rabbi Joanne Loiben
Temple Beth Shalom
Miami FL



FAERF INSTITUTE
Family Assistance Education and
Research Foundation

Featured Speakers

Barbara Poma, Owner of Pulse Nightclub & Founder of onePULSE Foundation
Rabbi Joanne Loiben, Temple Beth Sholom – Surfside Condominium Collapse

Evolution of Guest & Survivor Care: Expanding the Needs Hierarchy

As care and special assistance programs have evolved over the past three decades, responding to individual needs of survivors and families has expanded to include an increased range of services. Corporate emergency response programs initially focused on mass casualty events, yet in today's environment, attention is turning to how we best serve one person, one family at a time.

About the Program...

International-Humanitarian Assistance Response Program (I-HARP)TM: How Does your Organization Plan, Prepare, Exercise and Execute?

Join Experienced HSRTM Foundation Leaders for a day and a half of breakout sessions interspersed with presentations by subject matter experts who will provide suggestions and valuable insight as to how local & community resources can augment your plan and deliver optimum services to all survivors.

Presentations & Panel Discussions (more to follow)



FBI Victims Assistance
US Coast Guard Safety &
Mass Rescue Ops
Prime Nursing Care
Embassy / Consulate
Officials



Agenda: Day One

- 7:30 am Registration
8:30 am Welcome & Introductions
9:00 am *The Alton Bus Crash* Author, Juan P. Carmona
9:45 am Supporting Those in Harms Way & Their Families Case Study: Multi-National, Mass Casualty Tragedy Primary Survivor, Family Survivors, Care Team Responders, presented by Carolyn V. Coarsey, Ph.D. FAERF Institute
10:15 am Break and Book Signing
10:30 am I-HARPT™ Break Out 1-Activating Resources for a Multi-National, Multi-Casualty Event, presented by Ray Gonzalez, Royal Caribbean Group
11:00 am Break Out Presentations
11:30 am Panel Presentation-Embassy & Local Agency Representatives
12:00 pm Lunch
12:30 pm *The View from 13-F* Author, Shari Peterson
1:15 pm Rabbi Joanne Loiben, Temple Beth Sholom – Surfside Condominium Collapse
1:45 pm I-HARPT™ Breakout 2: Supporting Employees & Families of a Multi-Casualty Tragedy in Another Company's Workplace, presented by Patrick Laverty, The Walt Disney Company
2:15 pm Breakout Presentations
2:45 pm Break and Book Signing
3:00pm Barbara Poma, Pulse Nightclub Owner & Founder of onePULSE Foundation
3:45 pm Guest Sponsors
4:15 pm *Third Save: Rescued from Death, Living in Joy* Author, Kristy Sheridan
5:00 pm Close
5:15 pm Reception: Cash Bar
6:45 pm Dinner and Recognition Ceremony

[Click here](#)
to
[register](#)
now!

Agenda: Day Two

- 8:30 am Welcome & Introduction of Day 2: The Broader View of the International Humanitarian Response Program (I-HARPT™), presented by Jeff Morgan, FAERF Institute
8:45 am Safety Management Systems: The Framework for I-HARPT™, presented by Capt. Bob Waltz, Ph.D.
9:00 am Accountability: Company & Agency From Physical to Emotional Safety
10:00 am Break
10:15 am Breakout 3: Activating Logistical Resources for Multi-National, Multi-Casualty Events
11:00 am Breakout Presentations
11:30 am Recap and I-HARPT™ LMS Trailer – Learn how you can earn a certificate in International Humanitarian Assistance!
12:00 pm Lunch
1:00 pm More about I-HARPT™ Certificate and Q&A
2:30 pm Close

Event Sponsors

PRIMARY SPONSORS



SILVER SPONSOR



Meeting Location: Sonesta Miami Airport



We are very excited to be able to bring our MPM 2022 to Miami!

This year our Meeting will be held in the Sonesta Hotel near the Miami International Airport.

In preparation for the meeting, a few of our Core Team members, headed over to the Sonesta to view the facility to help continue our planning.

We were met by the Executive planning team, Susana and Alex.

Our visit was very productive. Susana and Alex are going above and beyond to accommodate our needs. They are former Royal Caribbean employees and their dedication and attention to detail is remarkable.

The conference room is large and will provide a great environment for us to host our speakers and have our breakout sessions.

The entrance area in front of the conference room is spacious enough to have a book signing after our Guest Authors presentations!

We reviewed the menus and dining areas. All looks wonderful and the hotel is able to accommodate special diets with some advance notice.

The Sonesta Miami Airport is near the Miami International Airport and offers convenient services such as free, 24-hour airport shuttle service and free Wi-Fi in all guest rooms. The hotel has plenty of complimentary parking as well for its guests and conference attendees.

We took a tour the facilities as well. The rooms are clean, spacious, and comfortable. There is also Marketplace area in the lobby for any additional snack, beverage, or personal items you might need.

The hotel also features an outdoor pool, fitness center and a business center.

This is a completely Smoke Free Hotel and pets are welcome.

We are looking forward to seeing you soon!



Team Members Adriana, Andrea and Rosangela visiting the Sonesta!



MENTAL HEALTH FIRST AID

LEARN HOW TO SUPPORT YOUR FRIENDS, FAMILY AND NEIGHBORS

Mental Health First Aid (MHFA) teaches you how to identify, understand and respond to signs of mental health and substance use challenges among adults.

You'll build skills and confidence you need to reach out and provide initial support to those who are struggling. You'll also learn how to help connect them to appropriate support.

AFTER THE COURSE, YOU'LL BE ABLE TO:

- Recognize common signs and symptoms of mental health challenges.
- Recognize common signs and symptoms of substance use challenges.
- Understand how to interact with a person in crisis.
- Know how to connect a person with help.
- Use self-care tools and techniques.

Join the more than

2.6 MILLION

*First Aiders who
have chosen to be
the difference in
their community.*

REGISTER TODAY!

Delivery Format:

In-Person at Royal Caribbean Cruise Terminal A at Port Miami
Taught by: Carolyn V. Coarsey, Ph.D., Executive Director, FAERF
Institute and Cheri Johnson, Manager, Internal Operations

Date and Time:

Thursday, November 10th 8am-5pm, Cost: \$200/person

Location:

RCCL Port Miami 2000 N. Cruise Blvd. Miami, FL 33132

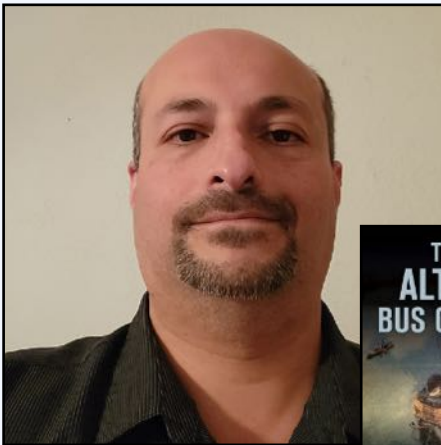
Where to Register:

Email Cheri Johnson - cheri.johnson@fafonline.org

Learn how to respond with the Mental Health First Aid Action Plan (**ALGEE**):

- A**ssess for risk of suicide or harm.
- L**isten nonjudgmentally.
- G**ive reassurance and information.
- E**ncourage appropriate professional help.
- E**ncourage self-help and other support strategies.

2022 Member-Partner Meeting Author Speakers

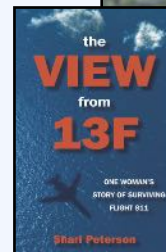


Juan Carmona

Sept 21, 1989 twenty-one young lives were ended, and many others were forever changed. The legal battle that followed divided the city, yet ultimately produced changes in school bus safety that continues to save lives today. Join us as researcher Juan shares this riveting story of how a community came together in honor of families and lives lost.

Shari Peterson

Author and speaker, Shari Peterson boarded United Flight 811 in Honolulu, HI, February 24, 1989 expecting to sleep through her flight and awaken in Auckland, NZ. Disappointed that another passenger was sitting in her business class seat, Shari sat in the first vacant seat. Shortly after take off, the cargo door opened in flight, ejecting nine passengers into the Pacific Ocean, including the passenger in her original seat. Survivor, author, and public speaker, Shari will not disappoint in her story of survival and transcendence.



Kristy Sheridan

Kristy Sheridan is a FAF Care Team Member who survived the crash of American Airlines Flight 1420 in 1999. Her book, *Third Save*, is targeted for publishing in 2023. Kristy lives in Dallas, Texas with her husband, Brad. They have two grown children.



Silver Event Sponsor: Med Con Team



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- + Medical Excellence Center
- + Medical Assessment



Aviation Care Program

Medical solutions for aviation



EMERGENCY ON BOARD

A passenger is flying from Hong Kong to Frankfurt. Suddenly he feels dizzy and suffers from severe chest pain. The crew calls med con team and the doctor on duty gets in contact with the aircraft via satellite phone. Based on the medical condition of the patient, the flight route, remaining flight time and the medical infrastructure, the doctor recommends continuing the flight to the final destination. The crew is constantly supported by the doctor during the remaining flight time. Three hours later the aircraft lands at Frankfurt International Airport. An ambulance is already waiting to take the patient to Frankfurt University Hospital.



Your benefits at med con team

- + The best medical care for your passengers in an emergency on board
- + Specialist staff with long-standing experience in emergency medicine and air rescue
- + Competent support for the captains decision on how to proceed
- + Data base of diversion airports
- + Avoiding of unnecessary diversions
- + Medical layover assistance
- + Medical Gate Screening
- + Telemedicine
- + Cockpit and cabin training according to EASA-OPS
- + Mass Evacuation